

## So you've been in a car accident!

If you are injured in a car accident in Alberta, you are entitled to accident benefit coverage. The coverage will depend on the severity of your injury. You may find the process around securing this service complicated or even intimidating. We are here to help you Feel Great Again AND assist you in completing your insurance paperwork.

Your insurance provider has agreed to act as first payor for treatment related to your injury providing you meet certain criteria.

1. It is important that you call your insurance company immediately to report your injury so that they can assign a claim number. You will need this number to confirm that we can invoice your insurance company directly.
2. You need to complete the AB1 form which is your proof of injury. On this form you provide details of how the injury happened and which areas of the body are injured. **IT IS IMPORTANT THAT THIS FORM GETS TO YOUR INSURANCE COMPANY WITHIN 10 DAYS. OTHERWISE THEY MAY REQUIRE THAT YOU USE YOUR WORK BENEFIT INSURANCE OR PAY UP FRONT AND SUBMIT YOUR RECEIPTS FOR REPAYMENT**
3. If more than 10 days has passed since your accident and you have not reported your injury please call your insurance company immediately and ask them to contact us directly about your billing privileges.

We recognize that filling out paperwork for a car accident is not something that people do every day and we are happy to provide assistance. We can provide you with a copy of the AB1 and help by faxing it together with our own report to your insurer. However, we cannot determine eligibility for direct billing

If you have already filled out the AB1 form and submitted to your insurer you only need to provide us with:

- ◆ Your adjusters name and contact information,
- ◆ Your claim number, and
- ◆ Your Alberta Health Care card.

This will allow us to forward your treatment reports directly to your adjuster.